

Raymond James Stadium

Reopening Plan

WORKING STAFF

Training:

1. Pre-Season COVID-19 Training:
 - a. Virtual training to inform all working staff of the COVID and season related updates using SkyPrep. Training will include:
 - i. COVID-19 training
 - ii. Difference Maker/customer service Training
 - iii. ADA Training
 - iv. Reference Exhibit A for more information
2. Job Specific Trainings:
 - a. TSA – please see Exhibit B
 - b. Sentry – please see Exhibit C
 - c. Legends – please see Exhibit D
 - d. Performance Clean – please see Exhibit E
 - e. Bucs:
 - i. Trained on Customer Service using the Difference Makers platform and model, Stadium Information & Directional Knowledge, Buccaneers Gameday Information, Buccaneers Membership & Ticket Product Information, Conflict Resolution, how to log and report Gameday Incidents, Mobile Ticketing, COVID-19 procedures, ADA, Fan Health Promise & Mask Enforcement procedures
3. Event Day Briefings:
 - a. There will be a 30-minute briefing on event days that will take place in small groups on concourses/in deployment areas. This will consist of in person training to cover new COVID related policies as well as general event reminders and the new format for egress and shelter in place

Parking:

1. Working staff will be parking in designated lots to promote social distancing:
 - a. TSA Staff: Lot 6D
 - b. Legends: Lot 14
 - c. Sentry: HCC
 - d. Performance Clean: Lot 1
2. Masks will be available in each lot. A working staff member will be present at that entity's designated parking lot to distribute a mask to anyone in need of one
3. There will be no tailgating permitted in any stadium lots. Due to this policy, every space will be parked.

Entry Procedures:

1. Prior to arrival at the stadium on an event day, all working staff, except for Public Safety staff, must acknowledge/accept and complete the following. This will be emailed to them by each employer during the week as well as the day prior to the game. The form cannot be filled out until 12:01AM the day of the game. These forms will be sent out using a program called Formstack and will be available in both English and Spanish. See forms attached in Exhibit F
 - a. Acceptance of Entry Terms including reading the Assumption of Risk
 - i. Working staff must accept and acknowledge this form
 - ii. If working staff fail to accept/acknowledge this form, they will not be allowed stadium access. If this is the case, they must contact their supervisor to receive further instruction.
 - b. Working Staff Responsibility Acknowledgement to include the following:
 - i. Stay home when feeling ill, when exposed to COVID-19 (e.g. positive household member case), or if diagnosed with a confirmed case of COVID-19. Employees with a new COVID-19 infection (regardless of presence or absence of symptoms) must immediately report their change in status to the Stadium ICO/IRT
 - ii. Stadium employees must immediately notify the Stadium ICO/IRT if they suspect they have come into contact with someone who has COVID-19
 - iii. Non-stadium/third-party personnel must immediately notify their employer if they suspect they have come into contact with someone who has COVID-19
 - iv. Stadium employees who are particularly vulnerable to COVID-19 according to the CDC (e.g. due to age or underlying conditions) are encouraged to stay home and should report their underlying conditions in advance to the Stadium ICO to properly assess risk of returning to work
 - v. Non-stadium/third-party personnel who are particularly vulnerable to COVID-19 according to the CDC (e.g. due to age or underlying conditions) are encouraged to stay home and should report their underlying conditions in advance to their employer to properly assess risk of returning to work
 - vi. Abide by healthy screening, physical distancing, cleaning & disinfecting, and PPE & hygiene guidelines outlined in this document and established by the stadium
 - vii. Practice recommended physical distancing to the greatest extent possible – “farther is safer”
 - viii. Wear a face covering while at work and in public to help protect against the spread of the virus

- ix. Increase hygiene practices – wash hands/use hand sanitizer frequently, avoid touching face, practice good respiratory etiquette
 - x. Clean and disinfect all frequently touched personal items including cellphones, keys, etc.
 - xi. Must not share any personal items with other individuals, and to the extent possible, avoid communal use of materials, devices, or supplies
 - xii. Working staff must accept and acknowledge this form. If working staff fail to accept/acknowledge this form, they will not be allowed stadium access. If this is the case, they must contact their supervisor to receive further instruction.
- c. COVID-19 Health Assessment Questionnaire:
- i. Have you tested positive for COVID-19 in the past 14 days or have reason to believe you have COVID-19?
 - ii. Do you have reason to believe you have been exposed to COVID-19 in the past 14 days?
 - iii. Have you been in close contact with someone who has a confirmed case of COVID-19 in the past 14 days?
 - iv. Have you taken medication to reduce a fever in the past 48 hours?
 - v. Are you currently experiencing, or have you experienced in the last 14 days, COVID-19 symptoms, including a cough, fever, sore throat, loss of taste or smell, nasal congestion, shortness of breath, unexplained headache, body aches or pains, diarrhea, or other symptoms of illness; or have you otherwise felt unwell in the past 24 hours?
 - vi. Have you been in close contact (within 6'), while you were not wearing personal protective equipment (PPE), with someone in the past 14 days who you know is experiencing or has experienced COVID-19 symptoms, including anyone who has had a cough, fever, sore throat, loss of taste or smell, nasal congestion, shortness of breath, unexplained headache, body aches or pains, diarrhea, other symptoms of illness, or otherwise feels sick?
 - vii. Have you traveled international in the last 14 days?
 - viii. Have you had close contact with anyone who has traveled internationally in the past 14 days?
- d. If anyone answers yes to any of the above questions on the COVID-19 Health Assessment or does not accept the Entry Terms or does not acknowledge the Working Staff Responsibilities, they will receive a red cross on their screen and will be notified to not report to work. They will need to immediately contact their supervisor to receive further instruction.
- e. If someone does not have access to a mobile device to complete their questions prior to their arrival on site, they will need to proceed to the Fan Relation tents adjacent to Gates A, B and D to use an iPad to complete the Terms of Entry and

Health Assessment. Upon successful completion, they will receive a wristband to show to security at their check-in location

2. Once presenting a successful health screening by showing a green check mark on their phone, or successfully completing the questions on an iPad and receiving a wristband, all working staff will have their temperatures taken. If their temperature exceeds 100.4 degrees Fahrenheit, they will be given 10 minutes to cool down in cool down tents located near to the check in area. If they have a temperature that exceeds 100.4 a second time, they will be directed to leave the stadium immediately and seek medical care and/or a COVID-19 test. If their temperature has fallen below 100.4, they will be permitted entrance into the stadium. Public safety staff will be required to pass the temperature check prior to working.
3. Fan Relation tents will be placed at, or near, each check-in location so that any staff who have a temperature higher than 100.4 degrees will have the option to cool down and have their temperature rechecked for entry. Cool down tent locations for each agency will be as follows:
 - a. Legends – against the ramp at B
 - b. TSA Ticket Takers, Parkers and Guest Services staff – against the ramp at B
 - c. Licensee – against the ramp at B
 - d. TSA Office Staff – against the ramp at D
 - e. Public Safety – against the ramp at D
 - f. Media/Broadcast – against the ramp at D
 - g. Sentry – against the ramp at D
 - h. Fanatics – against the ramp at D
 - i. Performance Clean – against ramp at A
4. Once working staff have cleared screening, they will be permitted to check in with their managers and proceed to their event day positions.
5. Call times will be staggered to allow for physical distancing during entrance and check-in.
6. Each agency will have a designated entrance to keep staff as separated as possible:
 - a. Legends – Gate B, check-in inside Gate B area
 - b. TSA Ticket Takers, Parkers and Guest Services staff – Veranda B, check-in inside the Manhattan offices
 - c. Licensee – Dock B and/or Dock D
 - d. Contractors – Dock B
 - e. TSA Office Staff – TSA Office
 - f. Public Safety – Tour Door
 - g. Media/Broadcast – Dock D
 - h. Sentry – Gate D, check-in inside Gate D area
 - i. Fanatics – Team Store, check-in inside the team store
 - j. Performance Clean – Ford Gate/Gate A, check-in inside Ford Gate/Gate A area

TSA Working Staff Check-in Process:

1. TSA working staff (ticket takers, guest services and parkers) will check in at the entrance at Veranda B, taking the following sets:
 - a. Prior to entering the queueing lanes, staff will be required to show proof of a successful health screening question or fill out a paper version if that have not completed the questionnaire yet
 - b. They will then queue, socially distanced, to go through security screening and a temperature check staffed by Sentry
 - c. They will then proceed to the Construction Offices for sign in, briefing and to pick up additional PPE if required
2. Staff call times will be staggered to avoid interaction between large groups and allow for social distancing
3. Signage will be placed in Veranda B to include the following:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign
4. TSA office staff will be able to enter through the TSA office. Security staff at the entrance will check that anyone entering has successfully completed a health screening questionnaire before allowing them to walk through the magnetometers and completing a bag check and temperature check
5. The following signage will be placed at the entrance to the TSA office:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign

Legends Check-in Process (Gate B):

1. Typically, Legends working staff would enter in one short line at Gate B pass out with little queueing space. Legends working staff will now use two regular gate lines at Gate B to queue for entry to check in. This additional queue space will allow more staff to socially distance as they wait for check-in.
2. The opening of the additional line will also allow for a shorter check-in process and thus will make wait in line shorter for all working staff including disabled working staff who cannot stand for long.
3. Staff will be added at the entrance to the queue lines to check for the health screening check mark, remind working staff to wear a mask and enforce social distancing

4. Working staff will go through security screening (mag and bag check) before they proceed to the temperature check point, just beyond the ticket scanners. If they do not initially pass the temperature check, they will be directed to the Employee cool down tent in Veranda B for 10 minutes before they can return to have their temperature rechecked
5. Once working staff have cleared both the security and health screening, they will be permitted to check in
6. The following signage will be placed at check-in for working staff check-in:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign

Fanatics Check-in Process:

1. Fanatics staff will go through security and temperature checks at the security entrance to the team store. The sentry staff stationed here will check for the health screening check mark and take staff temperatures before processing them through security. They will then proceed to the team store to check in both accessing and leaving the team store by taking the club escalators to/from the main concourse

Sentry Check-in Process:

1. Typically, Sentry working staff would enter in one short line at Gate D pass out with little queuing space. Sentry working staff will now use two regular gate lines at Gate D to queue for entry to check in. This additional queue space will allow more staff to socially distance as they wait for check-in.
2. The opening of the additional line will also allow for a shorter check-in process and thus will make wait in line shorter for all working staff including disabled working staff who cannot stand for long.
3. Staff will be added at the entrance to the queue lines to check for the health screening check mark, remind working staff to wear a mask and enforce social distancing
4. Working staff will go through security screening (mag and bag check) before they proceed to the temperature check point, just beyond the ticket scanners. If they do not initially pass the temperature check, they will be directed to the Employee cool down tent in Veranda D for 10 minutes before they can return to have their temperature rechecked
5. Once working staff have cleared both the security and health screening, they will be permitted to check in
6. The following signage will be placed at check-in for working staff check-in:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask

- c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
- d. COVID-19 warning sign

Performance Clean Check-in Process:

1. Typically, Performance working staff would enter in one short line at Gate A pass out with little queuing space. Performance Clean working staff will now use two regular gate lines at Gate A to queue for entry to check in. This additional queue space will allow more staff to socially distance as they wait for check-in.
2. The opening of the additional line will also allow for a shorter check-in process and thus will make wait in line shorter for all working staff including disabled working staff who cannot stand for long.
3. Staff will be added at the entrance to the queue lines to check for the health screening check mark, remind working staff to wear a mask and enforce social distancing
4. Working staff will go through security screening (mag and bag check) before they proceed to the temperature check point, just beyond the ticket scanners. If they do not initially pass the temperature check, they will be directed to the Employee cool down tent in Veranda A for 10 minutes before they can return to have their temperature rechecked
5. Once working staff have cleared both the security and health screening, they will be permitted to check in
6. The Performance Clean post game staff call time will be after the Visiting Team Buses have departed to avoid any overlap with the tunnel being closed for the team
7. The following signage will be placed at check-in for working staff check-in:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign

Media Check-in Process:

1. Prior to entering into the building, all media members will have to accept and acknowledge the same three forms that all working staff must acknowledge prior to entry
 - a. This includes the Acceptance of Entry Terms including the Assumption of Risk, Working Staff Responsibility Acknowledgement, and the COVID-19 Health Assessment Questionnaire
 - b. All Media members being granted a credential will also be required to sign a liability waiver.

2. Media Credential pick up will be at windows #22 and #24 at the Ticket Office in the South Plaza
 - a. Window #23 will be left closed to ensure proper social distancing as lines form
3. Once the media members have picked up their credentials, they will proceed to Dock D for security screening, bag check, and to get scanned/checked in. The credential check point has been placed in front of the security screening point to ensure that only the correct credentials are entering through the Media Entrance.
4. Press will continue to come through the Media Entrance while TV members/crew will continue to use the Dock D entrance to promote social distancing
5. The following signage will be placed at the media entrance:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign

Bucs Check-in Process:

1. Bucs staff will either check-in at Dock B or Dock D. At each location they will complete the following steps
2. Sentry staff at the entrance to the lines will check for the health check mark, remind of the mask policy and enforce social distancing
3. Once the Bucs working staff reach the entrance, they will have their temperature checked and then go through the magnetometer. If any staff have bags, those will also be checked
4. Lastly, they will have their credential scanned prior to entry to the building
5. The following signage will be placed at the entrance to the Dock B for working staff check-in:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign

Public Safety Check-in Process:

1. Public Safety will enter through the security door located between the TSA Office and the Ticket Office
2. Public Safety, including Transportation Security Administration) in a working capacity will not need to fill out the three forms required for all other working staff mentioned above.
3. Public Safety will be subject to temperature checks prior to entry into the stadium.

TSA Contractors Check-in Process:

1. Contractors will enter at Dock B security check-in
2. Sentry staff at the entrance to the lines will check for the health check mark, remind of the mask policy and enforce social distancing
3. Once contractors reach the entrance, they will have their temperature checked and then go through the magnetometer. If any contractors have bags, those will also be checked
4. Once they have cleared all screening steps, they will sign in and receive a credential and/or wristband prior to entering the building
5. The following signage will be placed at the entrance to the Dock B for working staff check-in:
 - a. How to stop the spread of germs
 - b. How to safely wear a mask and take off a mask
 - c. A “stop” warning if you are feeling sick or have symptoms including fever, cough, or shortness of breath
 - d. COVID-19 warning sign

Personal Protective Equipment:

1. Face coverings:
 - a. Must cover both the nose and mouth
 - b. Must always be worn by all working staff, other than while actively eating or drinking, while they are on stadium property (from the time they leave their vehicle until they return to their vehicle)
 - c. All working staff must either wear their agency’s provided face covering or a face covering in a solid color
 - d. Neck gaiters will be permitted as long as they are double ply
 - e. Disposable face coverings will be available for any staff that arrive without a face covering. Each entity will have a representative in their designated employee lot to distribute as needed
2. Face shields will be made available to working staff who request them and will be required for any staff working in confined areas with relatively poor ventilation and/or if working staff will have close exposure (within 6’ or less) to another individual for longer than 15 minutes. This would include the following positions:
 - a. Elevator operators will be required to wear N95 masks and face shields or goggles
 - b. Staff working in the Dedicated Isolation Areas (including escorts and report writers) will be required to wear N95 masks and face shields or goggles

- c. Legends staff will be required to wear face coverings and face shields or goggles if they cannot maintain 6' of distance e.g. In the kitchen areas of concession stands
- 3. Gloves will be made available to working staff who request them and will be required for those who work with food, refill supplies or are required to clean or handle in any way "high touch" surfaces. Gloves are not a replacement for hand hygiene; hands should be washed or sanitized often, including before and after gloves are worn
- 4. Personal bottles of hand sanitizer will be distributed to all fan facing working staff

Working Staff Breaks:

- 1. Working staff inside of the stadium will be able to break in place or take their breaks on the ramps during the 2nd and 3rd quarters to provide a sheltered location for them to remove their face covering when actively eating or drinking
 - a. Buccaneers working staff will be able to break in Veranda C
- 2. Working staff outside of the stadium will break in place and be able to remove their face covering when they are actively eating or drinking
- 3. Staff working outside in the parking lots will also have the option to take their breaks in their vehicles

STADIUM EXTERIOR

Parking Lot Entrances:

- 1. Each lot entrance sign will clearly display the following:
 - 1. No Tailgating
 - 2. Cashless Payment Required
 - 3. Parking Prices
- 2. Assumption of Risk signage is displayed on A-Frames at each entrance, just prior to the collection point, on the driver's side of both drive lanes leading into the lot

Payment Collection:

- 1. Payment location will be underneath a newly constructed canopy structure to provide shade to the area. This structure will prevent the overheating of the Park Jockey devices as experienced in the past so that we can maintain a completely cashless payment collection. There will be two different types of structures depending on the layout of the parking entrance:
 - a. One will be a large overhead car port style structure that would provide shade for both the vehicle and the collector using the device
 - b. Where the car port structure will not work, a 10' x 10' pop-up tent will be placed at the parking lot entrance
- 2. Upon payment, each patron will be informed to follow the directions of a parker with a flag to a designated parking spot.

Parking Lots:

1. All ticketholders entering the parking lots will receive a handout detailing the updated stadium and parking lot policies. Working staff passing out these policies will be in gloves:
 - a. Handouts will include information regarding the no tailgating policy and no bag policy as well as the standard stadium policies
 - b. Please reference Exhibit G for full document
2. All lots will have a No Tailgating policy:
 - a. Vehicles will only be allowed to occupy a single space
 - b. Throwing of footballs will not be permitted
 - c. Tailgating and tailgating set-ups including tents, trailers, games, outdoor cooking, and communal cooking will not be permitted
3. Sentry working staff, and TPD bike teams, will patrol the lots once opened to ensure that ticketholders are social distancing and following the no tailgating policies. (2) Sentry golf cart teams will be in the North Lots and (2) in the South Lots and (1) in HCC lot. These teams will patrol the lots from opening, during the game and until all lots are empty to ensure ticketholders comply with the new policies. All golf carts will also be equipped with face coverings to provide to any guests who are in need of them
4. Parking lot signage will include the following
 - a. COVID-19 polices on red base signs to include the recommendation of wearing a face covering and reminders to wash hands and social distance. These have been placed on main pedestrian walkways as well as at each bank of portable restrooms. Please reference exhibit L for examples of what these will look like
 - b. Light pole banners have been updated to reflect the no bag policy
5. Speakers have been installed in all parking lots to allow public address announcements.
 - c. Announcements to include:
 - a) "Please maintain social distancing of 6' at all times"
 - b) Reminders not to tailgate
 - c) Reminders not to throw football
 - d) "Face covering recommended while on stadium property and required past the secondary perimeter"
 - e) General parking lot policies
 - f) Please reference Exhibit H for full scripts
 - d. Speakers will also be utilized for a public safety, weather, or other incidents that need to be announced as each situation arises

Portable restrooms:

1. Portable restrooms will be placed at (1) location within each lot, 6' apart.

2. Signage on red base signs will be placed reminding ticketholders to maintain social distancing and wash their hands while also recommending that they wear face coverings while in the parking lots
3. Lines will be spray painted, 6' apart, in front of each restroom to indicate where ticketholders should stand
4. Portable sinks will be placed at each grouping of portable restrooms
5. Portable Restrooms are sanitized with a 1-minute kill time EPA List "N" disinfecting chemical by assigned sanitizing staff utilizing electrostatic sprayers. Disinfecting is routinely performed 2 hours before and 1 hour following the start of an event.

Guest Services Booths:

1. Guest services booths will be located on the South Plaza, between Gates C and D, outside Gate B, and outside the Ford Gate/Gate A
2. Guest services booths will have face coverings available for any ticketholders who do not have a face covering
3. A plexiglass shield has been placed on the booth to create a barrier between the guest services attendant and ticketholder
4. Booths will be equipped with hand sanitizer for ticketholders and other disinfectant products to clean down the large maps on the counter surface
5. Masks will be made available at each Guest Services Booth for ticketholders who are in need of one or whose masks may have become soiled

Storage Lockers:

1. Additional lockers have been purchased due to the no bag policy. Set-up will include the lockers, a tent and an 8' table with plexiglass for the working staff to handle transactions and red base signs reading "Storage Lockers \$10"
2. Stand-up hand sanitizer dispensers will be placed at the transaction point for ticketholders to utilize
3. Storage Locker location will have an iPad as it will be cashless payment only to rent a locker
4. Upon payment, guests will be assigned a locker to place their bag in and take the key with them. At the conclusion of the event, they will return to the storage lockers to retrieve their bag
5. Keys will be returned to a bin so they can be sanitized, along with the lockers, before the next event

ADA Shuttles:

1. Two Six-seater golf carts have been equipped with a plexiglass barrier between both rows of seating
2. Signage has been placed on the front row seats of each golf cart to prevent ticketholders from sitting next to the drivers

3. Two disabled ticketholders with one companion each will be able to ride in the golf cart at any given time
4. Each golf cart driver will be equipped with a spray bottle of sanitizer and paper towels to wipe down the seats and handrails following each use

Ticket Office:

1. Queuing space is limited at the Ticket Office, the Bucs are partnering with “Tablesready” app. A “host/hostess” stand will be set up outside the ticket office for guests to approach if they need to visit a ticket office window. Staff using the app will take the phone number of the guest so that they can receive a text message when space in the queue line is available to them
2. 6’ graphics have been placed in queue lines to show ticketholders where to stand socially distanced. Please reference Exhibit F for diagram of the ticket office set-up
3. Only every other window will be open to allow for both the staff working inside the Ticket Office and ticketholders queuing to socially distance
4. Ticket Office window assignments:
 - a. Member only windows: 2, 4, 6, 8, 10, 12
 - b. Sales, Will Call and Customer Service: 14, 16, 18, 20
 - c. Media Credential Will Call: 22, 24
5. A reverse ATM has been placed outside of the ticket office, next to the existing ATM. Ticketholders will be able to convert their cash into Visa cards, that can be used anywhere that credit cards are accepted, to adhere to the new cashless payment required policy. Each ATM location will have the following:
 - a. 6’ floor graphics to show where people should stand to access the ATMs
 - b. Additional bike rack to mark queuing areas

Secondary perimeter:

1. Secondary perimeter staff are used to remind ticketholders of the new no bag policy and face covering requirement. Additional staff have been added to assist with this at all major pedestrian street crossings and at all “pinch points” prior to reaching the bag buffer zone. Please reference Exhibit P for a diagram of the secondary perimeter. Face covering policy for ticketholders is as follows:
 - a. Prior to entering the bag buffer zone, it is recommended that all ticketholders wear a face covering while on stadium property
 - b. Ticketholders must be wearing face coverings once they enter the bag buffer zones
 - c. These face coverings must always be worn once the ticketholder enters the bag buffer zones until they leave the stadium unless they are actively eating or drinking

- d. Any ticket holder 5 years or older will be required to wear a face covering
 - e. Ticketholders who have an underlying medical condition which prevents them from being able to wear a face covering are exempt from the policy and can enter through the disabled entrances at the Ford Gate or Gate C, where they will receive a wristband designating that they are exempt from the face covering policies
 - f. Face coverings will be available for ticketholders who do not have them or who need a replacement at the exterior Guest Services Booths located outside the Ford Gate, Gate B and on the South Plaza. Face coverings will also be available on the inside of the stadium at the following locations: Main Concourse Guest Services Booths (Quads A, B, C & D), Main Concourse Guest Member Relations Booths (Quads A & C), Hyundai Club and East Club concierge booths, Suite Level concierge booths, both Hall of Fame concierge booths, and Upper Concourse Guest Services booths.
 - g. If a ticketholder is seen without a face covering on, they will be warned three times to wear their face covering. If they continue to not wear a face covering, they will be ejected from the stadium. All incidents will be recorded in 24/7 so they can be tracked
2. Signage will be placed, on red base signs, at the main pedestrian access routes to the stadium detailing the following:
- a. Wear face covering, social distance, wash hands
 - b. No bag policy
 - c. Assumption of risk

Bucs Beach:

- 1. There will be limited activations on Bucs Beach to avoid crowds gathering
- 2. The red beach chairs have all been removed from Bucs Beach
- 3. Any remaining elements e.g. the large lifeguard chair, the Malibu Flamingo and the Bud Light bottle will all be displays only with bike rack around them and security monitoring them

Tom McEwen Activations:

- 1. Activations will be limited on Tom McEwen with no handouts/giveaways
- 2. Bucsparilla will park on Tom McEwen, instead of driving through the lots, and will be display only

Jameson Veranda B Tailgate:

- 1. Ticketholders attending the tailgate will wait in socially distanced lines, using 6' floor graphics, to check in for the tailgate. Prior to entering the tailgate, ticketholders will be required to

2. Capacity will be limited to 112 which will include pods of (4) using the cocktail tables and pods of (8) using the ADA rounds. Please reference Exhibit # for layout
3. A portable sink will be placed with the portable restroom for handwashing along with signage reminding ticketholders to wear their face mask, social distance, and wash their hands.
4. Dedicated cleaning staff will be in the Veranda to monitor the tailgate party area. They will also monitor and clean the portable restroom and clean all touch points throughout the tailgate party.
5. All food will be served by Legends attendants wearing face shields, face coverings and gloves:
 - a. Food will have plexi glass covers over each station
 - b. Each station will have a harvest table between the server and the ticketholder to ensure there is social distancing
 - c. All plates and cutlery will be disposable
 - d. All serving utensils will switched out every 30 minutes

SERVICE LEVEL

1. Restrooms:
 - a. All fixtures will remain open and available for use to allow for maximum capacity and less time spent in the restrooms
 - b. All restrooms have been fitted with touchless fixtures for sinks, soap dispensers, toilets, urinals and paper towel dispensers
 - c. Signage has been placed above every sink reminding working staff to wash hands for a minimum of 20 seconds
 - d. Additional sanitizing staff are assigned to the Service Level to continuously sanitize service level restrooms 1 hour before the event, and in each quarter of the game. These sanitizing staff will also continuously sanitize touch points on Service Level such as counter tops, railings, stanchions, walls that may be leaned on, bike rack, elevator lobbies, etc throughout the duration of an event.
2. (1) ambulance with (2) staff has been added to Dock C so that anyone in need of medical attention, with COVID symptoms, can be immediately transported rather than entering the medical office.
3. Signage has been placed around the service level hallways with reminders to socially distance, wash hands and wear a face covering at all times that covers both nose and mouth
4. Hand sanitizer dispensers have been installed throughout the service level. Please reference Exhibit E for maps
5. TV Compound:
 - a. TV will have an RV on site, parking in Lot 5, to be used as a testing facility. All crew will get tested prior to entering the building both on set days and game day

- b. The TV compound in Dock D will be fully enclosed in bike rack with (1) entry/exit which will be staffed by a network provided nurse. Anyone entering the TV compound will be required to have their temperature taken by this nurse
 - c. Meals will still take place in the Retractable D area, but all meal times will be staggered so that TV crew can socially distance while eating, with only (2) people per round. Meals will remain buffet style but will be served a Legends attendant. All utensils will be disposable, and any serving utensils will be regularly sanitized by the Legends attendant. The attendant will always wear gloves and a face covering while serving meals
- 6. Legends Kitchen Area:
 - a. Legends kitchen working staff will be responsible for cleaning and sanitizing all tabletops, counter tops, door handles, light switches and kitchen equipment. Items are sanitized throughout the day, between projects and at the end of the day on event days
 - b. Staff will be required to wash their hands at least every 30 minutes
- 7. Legends Offices:
 - a. Employees will be encouraged to wash their hands at least every 30 minutes
 - b. High touch point areas will be sanitized every morning, mid-day and end of day
- 8. Maintenance Break Room is used by no more than one employee at a time throughout the event. 1 additional staff member has been assigned as a sanitizer to sanitize the break room and maintenance area 2 hours before and at half time of an event.
- 9. Team Locker Room/Bubble Area:
 - a. Home Team Locker Room has been physically modified to include:
 - i. Locker dividers with any non-accessible lockers closed for use and the chairs removed
 - ii. Reduction in usable showers to allow for distancing by turning off water supply and removing the fixture
 - iii. Reduction in usable sinks to allow for distancing by using sink covers
 - iv. Reduction in usable toilets to allow for distancing using urinal covers and/or locking the stalls
 - v. HVAC has been modified to run 100% outdoor air and achieve 4 ACHs
 - b. Home Team Players will be driving their own vehicles to Raymond James Stadium and parking in a designated player lot
 - c. Upon arrival to the stadium, Players will access stadium via the enclosed player walkway from the player parking lot
 - i. In compliance with the NFL-NFLPA Gameday Protocol, the area around the path to the Locker Room in the service level will be shut down while Home Team Players and Personnel are walking to the locker room
 - d. Cleaning and Sanitization
 - i. Two days prior to the event, the Home Team Locker Room will be sanitized using an electrostatic sprayer before all load in begins

- ii. On event day, the Home Team Locker Room will be sanitized using an electrostatic sprayer at three separate times in compliance with the Facilities protocol:
 - i. Prior to the arrival of the Home Team (work to be completed by 4 hours prior to kickoff)
 - ii. Prior to halftime
 - iii. After halftime, but prior to the end of the game
- iii. Hand sanitizer and other hygiene materials will be made available in all areas of the Home Team Locker Room
- iv. Touchless dispensers have been installed where possible

10. Visiting Team Locker Room:

- a. Visiting Team Locker Room has been physically modified to include:
 - i. Locker dividers with any non-accessible lockers closed for use and the chairs removed
 - ii. Reduction in usable showers to allow for distancing by turning off water supply and removing the fixture
 - iii. Reduction in usable sinks to allow for distancing by using sink covers
 - iv. Reduction in usable toilets to allow for distancing using urinal covers and/or locking the stalls
 - v. HVAC has been modified to run 100% outdoor air and achieve 4 ACHs
- b. Visiting Team will arrive via buses, operating at 50% capacity, to Raymond James Stadium
- c. Upon arrival to the stadium, Players will access the stadium via Dock A
 - i. In compliance with the NFL-NFLPA Gameday Protocol, the area around the path to the Locker Room in the service level will be shut down while Visiting Team Players and Personnel are walking to the locker room
- d. Cleaning and Sanitization
 - i. Two days prior to the event, the Visiting Team Locker Room will be sanitized using an electrostatic sprayer before all load ins begin
 - ii. On event day, the Visiting Team Locker Room will be sanitized using an electrostatic sprayer at three separate times in compliance with the Facilities protocol:
 - i. Prior to the arrival of the Visiting Team (work to be completed by 4 hours prior to kickoff)
 - ii. Prior to halftime
 - iii. After halftime, but prior to the end of the game
 - iii. Hand sanitizer and other hygiene materials will be made available in all areas of the Visiting Team Locker Room
 - iv. Touchless dispensers have been installed where possible

11. Officials Locker Room

- a. Officials Locker Room has been physically modified to include:
- b. Locker dividers with any non-accessible lockers closed for use and the chairs removed
- c. Reduction in usable showers to allow for distancing by turning off water supply and removing the fixture
- d. Reduction in usable sinks to allow for distancing by using sink covers

- e. Reduction in usable toilets to allow for distancing using urinal covers and/or locking the stalls
- f. HVAC has been modified to run 100% outdoor air and achieve 4 ACHs
- e. Upon arrival to the stadium, Officials will access the stadium via Dock D
 - i. In compliance with the NFL-NFLPA Gameday Protocol, the area around the path to the Locker Room in the service level will be shut down while Officials are walking to the locker room
- f. Cleaning and Sanitization
 - i. Two days prior to the event, the Officials Locker Room will be sanitized using an electrostatic sprayer before all load ins begin
 - ii. On event day, the Officials Locker Room will be sanitized using an electrostatic sprayer at three separate times in compliance with the Facilities protocol:
 - i. Prior to the arrival of the Officials (work to be completed by 4 hours prior to kickoff)
 - ii. Prior to halftime
 - iii. After halftime, but prior to the end of the game
 - iii. Hand sanitizer and other hygiene materials will be made available in all areas of the Officials Locker Room
 - iv. Touchless dispensers have been installed where possible

12. Cheerleader Locker Room:

- a. All TBBC will maintain physical distancing of at least 6' and must wear face coverings, over the nose and mouth, at all times other than when actively eating or drinking
 - i. All TBBC will arrive to stadium already in uniform and will enter the stadium in waves of seven (7)
- b. Each wave will enter the Cheerleader Locker Room to drop off their personal belongings and head to their designated entertainment zone in the North or South Endzone
 - i. No more than seven (7) TBBC will be in the Cheerleader Locker Room at one time
- c. TBBC will travel to the Entertainment Zones in groups of seven (7) by using Ramp B to go to the Main Concourse
- d. Each TBBC will have a personal set of pom poms, sweat towel, and single-use water / Gatorade bottles
- e. Once the game ends, the TBBC will leave the stadium in the same wave order they arrived in.
- f. TBBC will be provided a grab and go boxed lunch as they depart

13. TSA Offices:

- a. Event Staff check-in has been moved from the TSA Offices to Veranda B/Manhattan Offices to help with social distancing and limit the amount of people that pass through the TSA offices on an event day
- b. The TSA offices are sanitized three times a day using a Clorox 360 machine
- c. Only (2) people may eat in the break room at any given time
- d. Plexi glass has been installed at the Reception desks

14. Manhattan Offices:

- a. Manhattan offices will be fully sanitized prior to and after every event
- b. The majority of staff check in will take place in Veranda B to keep working staff outside for as long as possible and allow for more social distancing
- c. Staff will only need to enter the Manhattan offices for their briefings and to pick up their game day information and radios
- d. Call times are staggered to limit the amount of working staff in the space at any given time
- e. All chairs in the training room are placed 6' apart to maintain social distance and are disinfected after every use

FIELD

1. Field will be extremely restricted on game days to only necessary individuals outlined in the NFL-NFLPA Game Day Protocols
 - a. Bench Area Access:
 - i. "Bench Area" shall be defined as an area on the sidelines of the field surrounding the Home or Visiting Team Bench, which shall be delineated with a yellow dotted line between the respective 30 yard lines
 - ii. Only those individuals with Bench Area Access will be permitted to be within the designated Bench Area at any time during the game or when Tier 1 individuals are present
 - iii. Only the following individuals shall have Bench Area Access, and such individuals with Bench Area Access should be limited to the following numbers of individuals:
 1. Players – Maximum 53
 2. Club Designated Personnel with Game Day Working Functions – Maximum 65 (includes all coaches, including those in the Coaches' Booth)
 3. Ownership – Maximum 3
 4. Game Officials – Maximum 7
 5. Chain Crew – Maximum 5
 6. Ball Crew – Maximum 5
 7. Coach-to-Coach Technician – Maximum 1
 8. Unaffiliated Neurotrauma Physician (UNCs)*
 9. Airway Management Physician (AMP)*
 10. Visiting Team Medical Liaison (VTML)*
 11. Instant Replay Field Communicator (Teal Hat) – Maximum 1
 - iv. UNC, AMP, and VTML individuals may require limited Bench Area Access to assist the relevant team if necessary. Otherwise, they will be permitted on the field but must stand outside the bench area
 - v. Individuals granted Bench Area Access (except players) shall have Buccaneers-issued credentials displaying Bench Area Access in addition to the NFL-issued Bench Area Access armband
 - b. Field Access:

- i. Field Access shall be defined as the area outside of the dotted yellow line, and between the respective 30-yard lines and 10 feet away from the Bench Area whenever possible, but in no instance less than 6 feet away
 - ii. Individuals with Field Access (but not Bench Area Access) shall be permitted on the field during a game, but may not enter the Bench Area, other than during emergency situations
 - iii. Individuals with Field Access (but not Bench Area Access) shall have Buccaneers-issued credentials displaying Field Access in addition to the NFL-Issued Field Access Armband
 - iv. Individuals with Field Access (but not Bench Area Access) shall wear face coverings and other proper PPE at all times
 - v. Effective four (4) hours prior to kickoff and through the time the last player leaves the field at the end of the game, only those individuals with approved Field Access shall be permitted on the field
 - vi. Only the following individuals shall have Field Access, and such individuals with Field Access should be limited to not exceed the following maximum numbers of individuals:
 - 1. Stadium Operations and Security – Maximum 32
 - 2. Field Crews – Maximum 7
 - 3. League Game Day Assistants – Maximum 15
 - 4. Other Club Game Day Assistants – Maximum 14
 - 5. Club Media (who are designated Tier 1 or 2 by the Club) – Maximum 2
 - 6. Broadcast Network – Maximum 46*
 - 7. NFL Films – Maximum 6
 - 8. NFL Football Operations Support Staff – Maximum 6
 - 9. Individuals who must perform necessary playing field remediation (including tarp removal) or to address an emergency situation
 - 10. Official League Visitors (Commissioner Approval Required)
 - c. Locations of designated Bench Area Access and Field Access are included on Field Access Diagram submitted as part of Club IDER plan
2. Movements On and Off the Field:
- a. Locker Room Corridor footprint has been expanded and will be bike racked off in the Dock D (Home Team / Officials) and Dock A (Visiting Team) areas to physically restrict access
 - b. Tunnel D – Home Team / Officials
 - i. Tunnel D will have bike racks splitting the tunnel to create separate lanes for Bench and Field Access traffic
 - ii. Prior to any Home Team and/or Officials movement, Security will clear Tunnel D of all non-Tier 1 individuals and will hold Field Access Traffic to allow required spacing for Home Team Individuals or Officials
 - 1. This shall apply before pregame warmups, after pregame warmups, at halftime, at the end of the game, and when an injured player is being removed from the field and to the Locker Room
 - iii. Security staff working in Locker Room Corridor and/or Tunnel locations shall wear face coverings and face shields

- c. Tunnel A – Visiting Team
 - i. Tunnel A will have bike racks splitting the tunnel to create separate lanes for Bench and Field Access traffic
 - ii. Prior to any Visiting Team movement, Security will clear Tunnel A of all non-Tier 1 individuals and will hold Field Access Traffic to allow required spacing for Visiting Team Individuals
 - 1. This shall apply before pregame warmups, after pregame warmups, at halftime, at the end of the game, and when an injured player is being removed from the field and to the Locker Room
 - iii. Security staff working in Locker Room Corridor and/or Tunnel locations shall wear face masks and other proper PPE at all times

TICKETHOLDER COMMUNICATIONS

1. Press Conference:
 - a. A Press Conference has been held with both the Buccaneers and Tampa Sports Authority highlighting the new No Bag policy as well as Covid measures and changes to the building
2. Know Before You Go Video:
 - a. A video has been created showing Captain Fear going through a 2020 game day experience showcasing the new experiences ticketholders will have at the stadium including, but not limited to:
 - i. Gate entry procedures
 - ii. Concourse updates including hand sanitizer, flow of traffic and social distancing measures
 - iii. Updates to concession stands including social distancing queuing, mobile order pick up and cashless payment required
 - iv. Updates to the stadium bowl such as zip tying seats and reminding ticketholders to remain in their ticketed seat
 - v. General reminders to social distance, wear a face covering unless actively eating or drinking, and to wash hands often
 - b. This video will be pushed out to ticketholders prior to their arrival at the stadium via social media and also on both the stadium and Bucs websites
3. GMR communication:
 - a. All events will send out electronic communication to ticketholders prior to their arrival communicating the new procedures for the stadium, including, but not limited to, the no bag policy, face coverings requirement, cashless interactions and the importance of maintaining social distance and washing/sanitizing hands regularly.
4. Website communication:
 - a. Both the stadium and Buccaneers websites have been updated with a variety of resources to educate ticketholders on their new experiences at the stadium. This will include:

- i. Designated health and safety section to include: “How Your Game Day Has Changed,” “What We Are Doing” and “What You Can Do”
 - ii. FAQ section on each page
 - iii. Initial pop up when you visit the website to immediately direct users to the health and safety guidelines
 - iv. Announcement bar at the top of every page of the website that will also immediately take users to the health and safety guidelines and will live on every page of the website
 - v. Live chat feature on the website to immediately assist users
 - b. Accessibility resources available on the website include:
 - i. Designated entry points at A and C auxiliary gates as well as one new additional ADA entrance at each club
 - ii. Procedure to follow if disabled ticketholder can not wear a face covering
5. PA announcements
- a. The following PA announcement will be made both pre-game and during half time:
 - i. “Bucs Fans, we’re so glad to have you back at Raymond James Stadium! Be good teammates while at the stadium so we can raise the flags together all season long. A few small actions can go a long way into perfecting stadium health and safety protocols. Simply remember to wash your hands frequently, wear your masks, maintain at least 6 feet of social distance when moving about the stadium and adhere to the guided markers on the floor throughout the concourses! Enjoy all the action and cannonfire from your assigned pods to ensure a safe and fun Buccaneers gameday. Go Bucs”
 - b. The following announcement will be made at the conclusion of the game:
 - i. “Thanks for attending today’s game, Bucs Fans! Remember to maintain 6 feet of social distance on your exit today and please continue to wear your masks until your safely with your krewe outside the stadium”
6. TVs
- a. All messaging will include closed captioning
 - b. COVID messaging (including reminders to social distance, wash hands and wear a face covering) are displayed on the concourse TVs every 15 minutes leading up to kick off and then periodically throughout the game
 - c. In the club, there are dedicated TVs which display only COVID messaging throughout the game
7. Video Boards
- a. All messaging will include closed captioning
 - b. COVID related graphics will run, in full, during pregame and halftime
 - c. COVID related graphics will run on rotation on the tower video boards throughout the course of the game

- i. (16) times for the Face Covering reminder
 - ii. (22) reminders to sanitize
 - iii. (5) reminders to socially distance
- 8. Ribbon Boards
 - a. COVID graphics run on a continuous loop, with the other Bucs messaging and sponsorship throughout the game
- 9. There will be no stadium fan guides handed out at Guest Services Booths; all stadium fan guides will now be digital and can be found on the TSA or Bucs website

GATES

1. Ticketholders will be required to complete the Fan Acceptance of Ticket Terms and the COVID-19 Fan Health Promise prior to their arrival at the gate queue lines. They must display a successful green check on their phone for entry. See attached Exhibit F.
 - a. These forms will be sent to ticketholders during the week as well as the day prior to the game. The form cannot be filled out until 12:01AM the day of the game. These forms will be sent out using a program called Formstack and will be available in both English and Spanish.
 - i. They must display a successful green check on their phone for entry.
 - b. Bucs How May I Help You staff will be located a few yards in front of the queue lanes to assist ticketholders who have questions or need assistance with pulling up the questionnaire
 - c. Bucs How May I Help You staff will be at each entrance to all gate queues to ensure each ticketholder proceeding into queue lines have a green checkmark. If a ticketholder has not completed the Fan Acceptance of Ticket Terms or the COVID-19 Fan Health Promise, the How May I Help You staff will be able to direct them to the appropriate locations to complete them on an iPad or assist them with completing them on their phone
 - d. If a ticketholder doesn't have a mobile device, they will be directed to the Fan Relations tents located at Bucs Beach, Veranda A, Ford Gate/Gate A, Gate B and Veranda C to complete the questions on an iPad.
 - e. Upon successful completion, they will be given a wristband to show to working staff at gates to indicate that they have successfully passed the screening
 - f. Additional Sentry staff will be stationed at the entrances to the queue lanes to enforce the face covering requirement as well as reminding ticketholders of the no bag policy
 - g. Signage has been placed before ticketholders enter the queue lanes, as well as within the 6' gaps in queue lines, to remind them of the following:
 - i. Maintain social distancing of 6', wear a face covering and sanitize/wash hands

- ii. No bag policies with only clutches 4.5" x 6.5" or smaller permitted (the light pole banners around the stadium will also be updated to reflect the new no bag policy)
 - iii. Assumption of Risk (also placed on the columns at the gates)
 - iv. Bucs have placed Fan Promise signage displaying the QR code to link to the form in the following locations:
 - 1. A-frame signs at the front of the queue lanes with Fan Promise procedure and QR code
 - 2. Floor graphics with QR code and Fan Promise procedure in front of queue lanes
 - 3. Signs at all Fan Relations tents with Fan Promise procedure and QR code
 - v. Signs have been added to the top of the magnetometers reminding ticketholders not to remove items from their pockets
 - vi. In addition to signage, a Gate PA announcement (Exhibit J) will announce building entry policies
 - vii. Messaging will also be sent, via email and on event tickets, prior to the game to remind ticketholders of all new measures
2. Gates have been set up using the following layout (please reference Exhibit K for further detail)
- a. Bike rack has been used to separate the different queuing lines. All queue lanes are set at least 6' from the next queue lane
 - b. Social distancing floor graphics have been placed throughout the queue lines to show ticketholders where to stand so they are 6' apart while queuing to reach the magnetometers and ticket scanners
 - c. Once ticketholders reach the front of the queue lines, Sentry staff will monitor mag entry/bag checks
 - i. Size limits will be enforced to 8oz limits for hand sanitizer and smaller packages of wipes or wipes being placed in clear Ziplock bags
 - d. Ticketholders will be instructed to keep all items in their pockets to walk through the magnetometer. If a ticketholder has a clutch, they will be instructed to walk through the magnetometer with the clutch held at chest height or higher
 - e. If the magnetometer is set off, the ticketholder will be instructed to step back, and remove items from the area indicated when the magnetometer was triggered. They will then hold it chest height or higher, to walk back through the magnetometer to confirm that was the problem
 - f. If ticketholders need to divest of clutches/cell phones etc. they will need to place these items directly onto the tables at magnetometers to slide them along the table. Gate working staff, wearing gloves, will sanitize the tables after every time this is done
 - g. If pat downs are necessary, the following additional measures will be taken:

- i. Each gate will have an identified location, away from entry points, for these pat downs to take place
 - ii. Ticketholders will be asked to stand with their back to the screener to reduce face-to-face interaction
 - iii. Security will either use gloves, which are disposed of after each occasion, or immediately wash their hands before and after each occasion
 - h. Once the ticketholders have cleared the security check point, they will reach contactless ticket scanning pedestals. Stadium ticket taker staff will be monitoring to ensure that all ticketholders scan their ticket correctly and to troubleshoot any issues. These staff will be required to wear gloves
 - i. Gate supervisor staff will be trained to check that not only security protocols are being followed but also that the additional COVID-19 measures are followed. This would include staff wearing face coverings at all times, gloves when appropriate, not touching their faces, and frequently washing or sanitizing their hands
 - j. All staff at gates will be stationed at least 6' from one another
- 3. Number of maximum entries for each gate are listed below (the number of lanes open will be determined based on the expected attendance)
 - a. Ford Gate/Gate A – 8 mag/ticket scan entries
 - o one Disabled entry
 - b. Gate B – 10 mag/ticket scan entries
 - c. Gate C – 13 mag/ticket scan entries
 - o one Disabled entry
 - d. Gate D – 13 mag/ticket scan entries
 - e. East Club – 6 mags and ticket scan entries (one lane has been updated to be ADA access)
 - f. Hyundai Club – 6 mags and ticket taker entries (one lane has been updated to be ADA access)
- 4. There will be no handouts/giveaways at the gates
- 5. Eight touchless hand sanitizer dispensers have been placed immediately inside the gate entrances that ticketholders will be able to use before they use the escalators, elevators or ramps to access the concourses. Please reference Exhibit L detailing the locations of all the newly installed hand sanitizer locations.

Escalators at A-D Gates:

- 1. All escalators have been retrofitted with UVC light sanitizing equipment which will sanitize the escalator handrails as they continuously travel on the escalator. This ensures the touch point of the handrail is sanitized before individuals get onto the escalator.
- 2. All escalators will have a queue line using bike rack. Sentry will supervise the line to make sure persons are social distancing. Stickers have been placed on the ground 6 feet

apart to encourage social distancing and show ticketholders where to stand while they wait to use the escalator. Please reference Exhibit M

3. Sentry will allow spectators on every third step of the escalator to promote social distancing. Signage has been placed, in sign holders, at the bottom and top of every escalator reminding ticketholders to maintain social distancing
4. An isolated PA announcement at each escalator will also remind spectators of how to use the escalators in a socially distanced fashion. *Please reference Exhibit N for full script*

Disabled Elevators at Gates A and C:

1. Additional staff will be located at each disabled elevator lobby at the service level, main concourse, and upper concourse to ensure that ticketholders are following social distancing guidelines while they wait and are made aware of the new elevator use regulations. Please reference exhibit D for the queuing diagrams
2. Signage in sign holders has been placed outside each elevator lobby informing spectators that only one patron and one companion may ride the elevator at any given time. The only exception to this will be for ticketholders traveling in a “pod” who will be permitted to ride the elevator together. Floor graphics have been placed on the floor, 6’ apart, to indicate where ticketholders should stand so they are socially distanced while waiting for the elevator
3. Elevators will be staffed to monitor how many ticketholders use them at one time. The elevator operators will be required to wear N95 masks and face shields
4. Additional chairs have been placed inside and outside of the disabled elevator lobbies to accommodate the longer wait times to use the elevators and allow for social distancing while waiting. All chairs are placed 6’ from each other
5. Disabled elevators at A and C will be able to hold (1) ADA guest in addition to the elevator operator unless the ticketholders are traveling in a pod, in which case multiple ticketholders will be able to ride the elevator at the same time
6. Elevators will be retrofitted with a UVC ionization system which will kill airborne and surface bacteria and viruses within the elevator cab.
7. Elevator Lobbies are sanitized by the designated sanitizers assigned to each floor.

Ramps:

1. Signage has been placed on columns throughout the ramps reminding ticketholders to maintain social distancing and wear their face coverings, except when actively eating or drinking
2. All ramps are ADA accessible
3. Hand sanitizing stations have been installed throughout the ramps. This will include hand sanitizers mounted at 3 ½ ft to accommodate any ticketholders in a wheelchair. Please reference exhibit E

MAIN AND UPPER CONCOURSES

Concourses:

1. Concourses are divided, using floor graphics, so that a one-way traffic flow can be maintained. Arrows have been placed on the floor, with divider lines between the two directions, to show spectators which direction they should walk. Please reference Exhibit K for further detail
2. Hand sanitizing stations have been placed at various locations throughout the concourses. This will include hand sanitizers mounted at 3 ½ ft to accommodate any ticketholders in a wheelchair. Please reference Exhibit L detailing the locations of the new hand sanitizer stations.
3. Touchless bottle fill style water fountains will be installed at existing water fountain locations
4. All lids have been removed from trash cans so that spectators are not required to push the lid eliminating a touch point
5. Four additional staff members are assigned as sanitizers to the concourses to continuously sanitize touch points present on the concourses such as counter tops, trash / recycling receptacles, railings, stanchions, ATM's, walls that may be leaned on, bike rack, elevator lobbies, information booths, customer service booths, etc throughout the duration of the event (In addition sanitization of areas and touch points within the concourses are supplemented by the Stadium Bowl Sanitization Team.
6. Signage has been placed throughout the concourses on columns and walls to remind spectators to:
 - a. Social distance
 - b. Wear their face covering (ensuring it covers their nose and mouth)
 - c. Sanitize or wash hands often
 - d. Remain in ticketed seats
7. Additional messaging will be displayed periodically on the concourse TVs. These will include messaging on:
 - a. Maintaining a 6' distance from others at all times
 - b. Wearing a face covering at all times, other than when actively eating or drinking
 - c. Reminding spectators not to high five or fist bump
 - d. Reminding spectators to wash or sanitize their hands often
 - e. Reminding spectators to remain in their ticketed seat
8. Reverse ATMs have been added next to existing ATMs so ticketholders will be able to convert their cash into Visa cards, that can be used anywhere that credit cards are accepted, to adhere to the new cashless payment required policy. Each ATM location will have the following:
 - c. 6' floor graphics to show where people should stand to access the ATMs
 - d. Additional bike rack to mark queuing areas
9. Guest Services and GMR booths:

- a. Plexiglass has been installed at the front of the booths to protect personnel working in the booths and ticketholders
 - b. 6' floor graphics to show where ticketholders should stand while in line to reach the booth and limit the amount of ticketholders that can stand in line at any one time
 - c. Each guest services booth is equipped with sanitizing wipes and hand sanitizer for ticketholders to utilize
 - d. Laptops are placed in each guest services location to help speed up report writing and allow easier access to 24/7 system
 - e. All guest services staff will also be provided with a 3" x 5" notebook and pen to allow them to more easily communicate with hearing impaired ticketholders
 - f. Should ticketholders need an assisted listening device, they will be available to check out from a guest services booth. They will be pre-sanitized and placed in a sealed bag for distribution. Upon return, they will be sanitized prior to their next use and placed in a sealed bag by the guest services staff
10. First Aid rooms will have a paramedic stationed outside of each location to monitor who has access to those rooms. Anyone with COVID-19 symptoms will be escorted to the dedicated isolation tent location rather than receiving care inside of a first aid room (See Exhibit O)
11. Nursing Mother's Rooms:
- a. Ticketholders will be able to check out sanitized keys from the guest services booths
 - b. Once the key is returned to the guest services kiosk, they will alert stadium command to have the room sanitized prior to the next use
 - c. Sanitizing wipes and hand sanitizer will be placed in each nursing mother's room
 - d. A dedicated member from the concourse sanitization team will sanitize all touch points within the room.
12. Restrooms:
- a. Floor graphics have been placed in both entrances to the concourse restrooms showing ticketholders where to stand while queueing to use the restroom so they are standing 6' apart
 - b. The Main and Upper Concourse restrooms will be socially distanced by covering or closing every other water closet and urinal
 - c. Any fixtures not in use have been closed off by either locking the stall or installing covers over the urinals or sinks
 - d. All sinks will remain open to allow for the maximum number of people to use them at any given time
 - e. Floor graphics have been placed in front of fixtures informing ticketholders to stand 6' apart
 - f. Signage has been placed on all mirrors in restrooms reminding to wash hands for 20 seconds

- g. Touch free faucets, toilets, soap dispensers and paper towel dispensers have been installed in all restrooms to minimize touch points
- h. Each restroom will have a dedicated cleaning staff member to constantly clean and sanitize touch points

13. North Endzone:

- a. All in game entertainment will take place on the pirate ship deck and immediately in front of the deck.
 - i. The drumline in front of the deck will be spaced out 6' from each other and 6' away from the ticketholders sitting in the ADA section
 - ii. The cheerleaders on the deck will be spaced out 6' away from one another and will be the only ones on the deck which will be closed to public using bike rack
 - iii. Only the mascot and pirates will be allowed on the pirate ship, maintaining 6' distance from one another
- b. Existing furniture has been removed to promote social distancing and minimize touch points
- c. Stanchion will be placed to close off the area between the main area of the concourse and the seating sections to eliminate any empty spaces thus removing areas where crowds could congregate
- d. Ticketholders will not be permitted to congregate in the endzones
- e. Please see Exhibit K for diagrams

14. South Endzone:

- a. A 120' x 30' area will be created in the center of the endzone using bike rack to contain the cheerleaders and entertainment elements from the ticketholders. Cheerleaders within this area will be socially distanced. Working staff in the endzone will ensure that ticketholders do not congregate around this area
- b. Existing furniture has been removed to promote social distancing and minimize touch points
- c. Stanchion will be placed to close off the area between the main area of the concourse and the seating sections to eliminate any empty spaces thus removing areas where crowds could congregate
- d. Please see Exhibit K for diagrams

15. Concourse furniture:

- a. All concourse furniture, including picnic tables and cocktail tables, have been removed (more detail show in Exhibit D). This will eliminate both touch points and areas for ticketholders to congregate in groups

Dedicated Isolation Areas

- 1. Two tents have been placed on the main concourse (at sections 112 and 135) as an isolation location for ticketholders and working staff that exhibit or experience COVID-19 symptoms during the event. These individuals will have already "passed" the health

screening and will be inside of the stadium or at their assigned post on the stadium campus (inside or outside). Individuals who are able to leave the stadium without visiting the Dedicated Isolation Tents are encouraged to do so and to contact their health care provider.

2. These tents will be advertised throughout the game on both the video boards and concourse TVs
3. Please reference Exhibit O for Dedicated Isolation Area Plan.

Concession Stands

1. All concession stands will have a queuing system implemented using stanchion with floor graphics every 6' to maintain social distancing as well as signs indicating which lanes are for entry or exit
2. Each transaction point has been fitted with plexiglass to protect both the working staff and the ticketholder.
3. Only every other transaction point will be open for service
4. All transactions will be cashless using either card payment or apple/google pay
 - o Signage has been placed in queuing lines to inform ticketholders of cashless policy
 - o Reverse ATMs have been placed beside all existing ATMs
5. All items will be single use. In order to accommodate the refillable drink and popcorn options, the ticketholder will be required to show their refillable cup/popcorn vessel to the cashier who will then give them either their drink or their popcorn in a disposable cup/bag. At no point will used cups or containers be passed back into the stand
6. All staff working in the kitchen area of the stand will be required to wear face shields and gloves in addition to their face coverings as they will be in close proximity to each other and handling food
7. All condiment stands have been removed. Condiments will be distributed in single packets from concession stands, available on request
8. Counter tops will be sanitized every 15 minutes by cashiers. A sanitizing crew will also be deployed to assist with this. The Legends Sanitizing crew will consist of (16) staff on the 200 level with (7) on each side and (1) in each endzone continuously sanitizing common touch points at concession stands. There would be (2) sanitizing crew station in each club and (5) on each side of the Upper Concourse.
9. Mobile ordering will also be available at select stands. Once a ticketholder has placed their order, they will receive a notification informing them of the stand they should pick their item up from. At said stand, signage and stanchion have been placed marking a queue line dedicated to mobile pick-up only. Mobile ordering will take place via the Bucs app and will be available at the following eight stands: 107 Desoto Deli, 114 Cannon Fire BBQ, 132 Desoto Deli, 139 Cannon Fire BBQ, 307 Goal Line, 309 First Down Deli & Dogs, 334 First Down Deli & Dogs, 339 Goal Line

10. All concession stands have had touchless sinks installed as well as hand sanitizing locations installed
11. Please reference Exhibit P for full detail on Legends plans

Portable Concession Stands:

1. The majority of the portable concession stands have been removed both from the main and upper concourses to allow for larger and clearer walkways
2. Any remaining portable concession stands will have a queuing system, with floor graphics to denote the 6' social distancing along with signage for cashless transactions and social distancing
3. Plexiglass has been installed at all points of sale to protect both the working staff and the customer.
4. Counter tops will be sanitized every 15 minutes by cashiers. A sanitizing crew will also be deployed to assist with this. The Legends Sanitizing crew will consist of (16) staff on the 200 level with (7) on each side and (1) in each endzone continuously sanitizing common touch points at concession stands. There would be (2) sanitizing crew station in each club and (5) on each side of the Upper Concourse.
5. Every other point of sale will be closed to allow for social distancing of both the working staff and ticket holders
6. All transactions will be cashless
 - a. Reverse ATMs have been placed by all existing ATMs
 - b. Signage has been installed to inform ticketholders all transactions will be cashless
7. At any portable concession stands preparing food, staff will also wear face shields and gloves in addition to their face coverings
8. Portable sinks, in addition to hand sanitizer, have been placed at any open portable concession stand to allow for appropriate hand washing for working staff. All portable sinks are operated by a foot peddle to minimize touchpoints

Merchandise Stands

1. Only two merchandise stands (quads B and D) on the main concourse will open. All other stands will remain closed.
2. All open merchandise stands will be belly up with no ticketholders being permitted inside the merchandise stand. Customers will request items through the Fanatics associates who will retrieve the item and bring it to the register
3. Each point of sale has been fitted with plexiglass to protect both the working staff and the ticketholder. Each point of sale will have 6' between to allow for social distancing
4. Cashiers will wipe the counters every 15 minutes.
5. All transactions will require a form of cashless payment
 - a. Signage has been installed to inform ticketholders all transactions will be cashless

- b. Reverse ATMs has been placed by all existing ATMs
- 6. All merchandise stands have queue lines in place with social distancing signage and floor graphics to show shoppers where to stand while they wait to purchase their merchandise
- 7. Ticketholders can also purchase merchandise directly from the Bucs app and pick it up from dedicated pick up only stands. These will be located at the 50-yard line of the East and West main concourse level. Clothing will be placed in baskets for pick-up to limit interaction between ticketholder and staff. Baskets will be immediately disinfected after each transaction

STADIUM BOWL

- 1. Zip ties have been placed around individual seats to show which seats are in use and which seats are not to be used based on the final manifest. Please reference Exhibit Q for more detail including the number of accessible seating
- 2. Seats are divided into ticket pods ranging from 1 to 10 seats with the expectation that fans will be attending games in these blocks with family members and/or trusted acquaintances. Ticket terms and official ticket resale platforms specify that ticket pods may not be broken up and any resale of tickets must be for the entire pod. Ticket pods will be separated by 6' distancing or greater as measured from "nose to nose" as recommended by medical professionals.
- 3. Every ADA platform has had seats killed to accommodate at least 6' of space for the usher to stand so that they are socially distanced from the ticketholders in the ADA sections.
- 4. Signage has been placed in all vomitories and in the endzones reminding spectators to remain in their ticketed seats
- 5. Staff at the top of each seating section will check each ticketholder's tickets for each section to make sure spectators are only entering the sections printed on their tickets. Staff will also be monitoring and informing ticketholders to maintain social distancing.
- 6. Security positioned in every down aisle at row 1 of the 100 section will monitor ticketholders to ensure they are following the mask policy. Additionally, once ingress is complete, gate security staff will be redeployed to the concourses and bowl walkways to monitor the face covering policy, as well as other COVID-19 policies such as social distancing
- 7. Additional security roaming teams have been added to the security deployment to monitor cross aisles to ensure that no ticketholders are lingering in walkways and that ticketholders are maintaining social distancing in the seating sections
- 8. There will be no hawkers in the stadium bowl. Ticketholders will either need to order via the mobile app or visit a concession stand for all food and beverage
- 9. Messaging will be displayed on video boards reminding ticketholders to remain in their ticketed seats and wear their face covering unless they are actively eating or drinking.

10. Additional cleaning staff will be deployed in the bowl to sanitize touch points. (10) additional staff have been added in the following locations with their sole purpose to sanitize touch points in the stadium bowl. Sanitizing teams will be identified by a neon vest worn over their normal uniform with “Sanitizing Team” on the back of the vest.
 - a. Main Concourse:
 - i. 1 North end
 - ii. 1 South end
 - iii. 2 Lower East sideline
 - iv. 2 Lower West sideline
 - b. Upper Concourse:
 - i. 2 Upper East
 - ii. 2 Upper West

EAST AND WEST CLUBS

Club lobby entries:

1. Entry doors will be propped open using door stops during the heaviest parts of ingress and egress to eliminate touch points. 1 staff member from the designated Club restroom 360 sanitizing team will sanitize club entrance doors when closed, elevator call buttons and other touch points in the lobbies. Sanitizing teams will be identified by a neon vest worn over their normal uniform with “Sanitizing Team” on the back of the vest.
2. Stand-up hand sanitizers have been placed in each club lobby so that ticketholders can immediately sanitize hands once they enter the building. Please reference Exhibit E for exact locations

Club/Suite elevators:

1. Club elevators will have signage in the lobby stating that only two persons with disabilities or members of the same “pod” can travel in the elevator at the same time
2. Sentry Staff in the elevator lobby as well as the elevator attendant will help monitor club elevators
 - a. Elevator operators will wear N95 masks and face shields
3. Elevator lobby staff will also be promoting the use of escalators and/or stairs as an alternative route to reach the clubs and suites

Club Lounge escalators:

1. Sentry staff at the bottom of the escalators will monitor spectators to ensure they are using every third step of the escalator and maintaining social distance.
2. Stanchion will be placed leading up to the escalators with floor graphics every 6’ to ensure ticketholders are queuing in a socially distant manner

3. Escalators have been retrofitted with UVC light sanitizing equipment which will sanitize the escalator handrails as they continuously travel on the escalator. This ensures the touch point of the handrail is sanitized before individuals get onto the escalator.

Team store:

1. The team store will be limited to a capacity of 100 people (fire marshal approved capacity is 500)
2. Team store will sell face coverings, including children's sizes
3. Plexiglass has been installed in front of all registers to protect cashiers and ticketholder.
4. Each point of sale will have 6' between to allow for social distancing.
5. There will also be 6' floor decals on the floor leading up to points of sale to promote social distancing while and stanchion to control queuing
6. Each point of sale will be cleaned every 15 minutes by cashiers
7. All transactions will require cashless payment. Signage has been placed at each point of sale for cashless payment and reverse ATMs will be available
8. Clothing racks will be placed before check-out so that guests can remove hangers from their items prior to check out and place them on the racks themselves. The hangers will then be disinfected prior to being returned to the shop floor
9. Fixtures have been removed to create more space within the store
10. Dressing rooms have been closed. Any clothing tried on, in the store, by a spectator will be placed in a basket and sanitized with Lysol spray prior to being returned to the shop floor
11. Any returns to the team store will be quarantined and sanitized before they are returned to the shop floor

Bar 76:

1. Capacity for Bar 76 will be capped at 125
2. The majority of the furniture has been removed to promote social distancing. Remaining furniture has been adjusted to allow for options for ADA ticketholders utilizing the space. Please reference Exhibit K for the diagram
3. Points of sale at the bar have had plexiglass installed to protect the working staff and the ticketholder.
4. Counter tops will be sanitized every 15 minutes by cashiers. A sanitizing crew will also be deployed to assist with this. The Legends Sanitizing crew will consist of (16) staff on the 200 level with (7) on each side and (1) in each endzone continuously sanitizing common touch points at concession stands. There would be (2) sanitizing crew station in each club and (5) on each side of the Upper Concourse.
5. Restrooms:
 - a. All restrooms will remain open to allow for maximum capacity and faster use
 - b. Touchless sinks, urinals, toilets, paper towel and soap dispensers have been installed to eliminate those touchpoints

- c. Signage has been placed above every sink reminding to wash hands for a minimum of 20 seconds
 - d. Restrooms will be sanitized using the Clorox 360 sanitizing system every quarter
6. A dedicated staff member is assigned as a restroom attendant to each of the 2 Bar 76 restrooms. Each restroom attendant sanitizes toilet seats, counter tops, trash receptacles, ADA railings / grab bars and partition doors both sides every 15 minutes and then repeats the sanitization of the areas and items throughout the event.

Club lounge:

1. Much of the furniture within the club has been removed to allow for wider walkways. These walkways have been divided in two to create two different directions of traffic flow. Each side will have arrows on the floor to show the two different directions. Please reference Exhibit K for further detail on club lounge layouts
2. Remaining furniture has been adjusted to allow for options for ADA ticketholders utilizing the space
3. Touchless bottle fill style water fountains will be installed at existing water fountain locations
4. Additional staff members are assigned as sanitizers to each Club to continuously sanitize touch points such as counter tops, trash / recycling receptacles, railings, stanchions, railings, ATM's, walls that may be leaned on, elevator lobbies, etc throughout the Club for the duration of the event (In addition sanitization of areas and touch points within the Clubs are supplemented by the Stadium Bowl Sanitization Team. All sanitizing crew will be in vests to identify them
5. Concierge desks:
 - a. Plexi glass installed at the concierge desks to minimize contact between guest services staff and ticketholders
 - b. Concierge desks have been equipped with hand sanitizer and sanitizing wipes for ticketholders to use
 - c. Working staff will be equipped with laptops to help speed up report writing and allow easier access to 24/7 system
6. Concession stands:
 - a. 6' floor graphics at concession stands and bars to promote social distancing while in queue lines.
 - b. Plexi glass has been installed in front of all points of sale to protect both the working staff and the ticketholder.
 - c. Only every other transaction point will be open to allow for social distancing between working staff
 - d. All transactions will be cashless payment required
 - i. Signage has been installed in queuing lines to inform ticketholders of cashless policy
 - ii. Reverse ATMs have been placed beside all existing ATMs

- e. Counter tops will be sanitized every 15 minutes by cashiers. A sanitizing crew will also be deployed to assist with this. The Legends Sanitizing crew will consist of (16) staff on the 200 level with (7) on each side and (1) in each endzone continuously sanitizing common touch points at concession stands. There would be (2) sanitizing crew station in each club and (5) on each side of the Upper Concourse.
 - f. Condiment stands have been removed and only individual condiment packets will be distributed from the concession stands upon request
 - g. The fountain machines previously available for ticketholder drink refills will now be staffed with harvest tables placed in front of each location. Ticketholders will show their original souvenir cup and will be served the drink of their choice in a disposable cup which they can then pour into their souvenir cup if they choose. Staff at these stations will be in gloves that will be changed every 30 minutes
 - h. All staff working in the kitchen area of the stand will be required to wear face shields and gloves in addition to their face coverings as they will be in close proximity to each other and handling food. Kitchen areas within the stand have been fitted with touchless sinks and hand sanitizer stations have been installed in each stand
 - i. Additional detail can be found in Exhibit P
7. Restrooms:
- a. Hand sanitizer stations have been installed at the entry to each restroom
 - b. Floor decals have been placed on the floor in the entrances to the restroom showing ticketholders where to stand so they are socially distanced while waiting to use the restroom
 - c. Signage has been placed on the wall above every sink detailing CDC procedures on hand washing
 - d. Touch free faucets, toilets, soap dispensers and paper towel dispensers have been installed to minimize touch points.
 - e. All restroom fixtures will remain open for use to maximize the number of people that can use the facilities and minimize the amount of time they spend in the restrooms.
 - f. A dedicated staff member is assigned as a restroom attendant to the 20 Club restrooms. Each restroom attendant sanitizes toilet seats, counter tops, trash receptacles, ADA railings / grab bars, partition doors both sides and changing stations every 15 minutes and then repeats the sanitization of the areas and items throughout the event.
 - g. 2 additional staff members are assigned to each Club to sanitize the restrooms using the Clorox 360 sanitizing system every quarter.
8. Nursing Mother's Rooms:
- a. Ticketholders will be able to check out sanitized keys from the concierge desks

- b. Once the key is returned to the concierge desks, they will alert command to have the room sanitized prior to the next use
 - c. Sanitizing wipes and hand sanitizer will be placed in each nursing mother's room
 - d. A dedicated staff member from the Club sanitization team will sanitize all touch points within the room.
9. Reverse ATMs will be added next to existing ATMs so ticketholders can turn cash into Visa cards, that can be used outside of the stadium too, to adhere to the new cashless payment required policy. Each ATM location will have the following:
- a. 6' floor graphics to show where people should stand to access the ATMs
 - b. Stanchion will be used to mark queuing areas
10. General:
- a. Hand sanitizing stations have been installed throughout the club lounge, including at each bowl door. Please reference Exhibit E for further detail
 - b. Signage has been placed on the doors leading out into the bowl reminding ticketholders to only sit in their ticketed seats
 - c. Signs in sign holders have been placed throughout the club lounges reminding ticket holders to social distance, wash hands and wear their face coverings at all times other than when they are actively eating or drinking

SUITES

1. Suite Concierge desks:
 - a. Plexi glass has been installed at the concierge desks to minimize contact between guest services staff and ticketholders
 - b. Concierge desks will be equipped with hand sanitizer and sanitizing wipes
 - c. Working staff will be equipped with laptops to help speed up report writing and allow easier access to 24/7 system
2. All suites will have at least the first section of the window removed to allow for outside air flow
3. Each suite will have signage inside the suite reminding ticketholders to wash hands, social distance and wear a face covering at all times, that covers both nose and mouth, other than when they are actively eating or drinking
4. Restrooms:
 - a. Signage has been placed on the mirror in the restroom reminding to wash hands for at least 20 seconds
 - b. (1) bottle in every suite restroom
5. (1) bottle of hand sanitizer has been placed in every suite restroom and suite kitchen sink.
6. All suites will have their own dedicated attendant:
 - a. Upon arrival for their shift, each attendant will clean and sanitize touchpoints including light switches, door handles, utensils, chafers and other equipment

- b. Suite attendants will also sanitize touch points in suites, such as door handles, as well as touch points on the suite level including handrails and elevator buttons
- c. Suite attendants will have sanitizer wipes in the suites to regularly sanitize utensils as well as extra stock to change out as needed
- d. Attendants will wear face covering, face shields and gloves at all times and wash hands/change gloves every 30 minutes
- e. All food that is not individually packaged will be served to the ticketholder by the suite attendant
- f. All cutlery, plates etc. will be disposable
- g. Sneeze guards will be placed over all cold food

HALL OF FAME CLUBS

1. Hall of Fame Clubs will operate at a reduced capacity of 150 in the North Hall of Fame Club and 108 in the South Hall of Fame Club. Seats are divided into ticket pods ranging from 1 to 10 seats with the expectation that fans will be attending games in these blocks with family members and/or trusted acquaintances. Ticket terms and official ticket resale platforms specify that ticket pods may not be broken up and any resale of tickets must be for the entire pod. Ticket pods will be separated by 6' distancing or greater as measured from "nose to nose" as recommended by medical professionals
2. The majority of the furniture has been removed from both Clubs to allow for social distancing, please reference Exhibit K for an updated diagram of the clubs reflecting this. Remaining furniture has been adjusted to allow for options for ADA ticketholders using the space
3. Signage has been placed in both Clubs to remind ticketholders to:
 - a. Socially distance
 - b. Wear a face covering at all times, covering nose and mouth, other than when actively eating or drinking
 - c. Wash hands frequently
 - d. Only sit in ticketed seat
4. Restrooms:
 - a. Floor decals has been placed on the floor in the entrances to the restroom showing ticketholders where to stand so they are socially distanced while waiting to use the restroom
 - e. Signage has been placed on the wall above every sink detailing CDC procedures on hand washing
 - f. Touch free faucets, toilets, soap dispensers and paper towel dispensers have been installed to minimize touch points.
 - g. All restroom fixtures will remain open for use to maximize the number of people that can use the facilities and minimize the amount of time they spend in the restrooms.

- h. Once a quarter, the restroom will be temporarily closed to allowed for cleaning staff to fully sanitize the restroom using a Clorox 360 device
- 5. (1) staff member is assigned to each Hall of Fame Club to continuously sanitize touch points such as counter tops, trash/recycling receptacles, chairs, tables, drink rails, walls that may be leaned on and elevator lobbies through the clubs for the duration of the event
- 6. Food stations will no longer be self-serve but will now have a serve at each station. Every station will have a harvest table in front of it to ensure ticketholders maintain distance between the server:
 - a. All stations will have plexi glass covers in front of them
 - b. All serving attendants will wear a face shield, face covering and gloves
 - c. All plates and cutlery will be disposable
 - d. All serving utensils will switched out every 30 minutes

PRESS BOX

- 1. “Know Before You Go” communication, specific to press, will be sent prior to event day detailing the new measures described below
- 2. Credential pick up has been moved to the Ticket Office, using windows 22 and 24, to allow for social distancing
- 3. All working press will be required to complete the following:
 - a. Prior to entering into the building, all media members will have to accept and acknowledge the same three forms that all working staff must acknowledge prior to entry
 - b. This includes the Acceptance of Entry Terms including the Assumption of Risk, Working Staff Responsibility Acknowledgement, and the COVID-19 Health Assessment Questionnaire
 - c. For anyone who has not completed a health assessment, they will be directed to a fan relations tent near Gate D to fill complete the assessment on an iPad if they are unable to do so on their phone
 - d. Please reference Exhibit F for the Form Stacks questions
 - e. If a member of the working press fails the questions prior to their arrival at the stadium, Bucs PR staff will be notified so that their credential can be removed and not made available for pick up at the Ticket Office window
 - f. All Media members being granted a credential will also be required to sign a liability waiver.
- 4. After collecting their credential, working press will walk to the Media Entrance at Dock D to go through a magnetometer check, x-ray bag check and temperature screening. Anyone who has a temperature more than 100.4 will have the option to use the cool down tent, placed against ramp D, for 10 minutes and have their temperature retaken. If they have a temperature that exceeds 100.4 a second time, they will be directed to

leave the stadium immediately and see medical care and/or a COVID-19 test. If their temperature has fallen below 100.4, they will be permitted entrance into the stadium.

5. Once inside the stadium, working press will have two options to access the Press Box:
 - a. They will be able to use the Press Box elevator which will have a limited capacity of (5) consisting of one elevator operator and (4) passengers. Elevator operators will be required to wear N95 masks and face shields
 - b. Alternatively, prior to gates, working press will be able to walk up the ramp or use the escalator at Gate D. Additional signage has been placed to direct them accordingly
6. All general press box seating will be assigned and limited to 75. Plexiglass has been installed between the rows of seating to help maximize capacity by allowing press personnel to sit directly behind the row in front of them. Along each row, all seats will be 6' apart with seats removed to allow for this. Please reference Exhibit K
7. Hand sanitizing stations have been placed throughout the Press Box (please reference Exhibit L)
8. Additional cleaning staff have been added to the Press Box to regularly sanitize touch points such as counter tops, trash/recycling receptables, chairs, tables, walls that may be leaned on, elevator lobby etc. for the duration of the event
9. Restrooms:
 - a. Floor decals have been placed on the floor in the entrances to the restroom showing ticketholders where to stand so they are socially distanced while waiting to use the restroom
 - b. Signage has been placed on the wall above every sink detailing CDC procedures on hand washing
 - c. Touch free faucets, toilets, soap dispensers and paper towel dispensers have been installed to minimize touch points
 - d. All restroom stalls will remain open to allow for maximum capacity and limit the time spent in the restrooms
 - e. Due to the limited numbers in the Press Box, all restrooms will remain labeled as is instead of converting female restrooms to male restrooms
 - f. All restroom doors will be left open to eliminate touch points
 - g. Once a quarter, the restroom will be temporarily closed to allowed for cleaning staff to fully sanitize the restroom using a Clorox 360 device.
10. Existing dining furniture in the Press Box has been removed so that there are no gathering points. Press personnel will need to eat at their designated seats
11. All buffet style food stations have been eliminated. There will be two food stations available to press comprised of harvest tables with sneeze guards, each staffed by a Legends server to plate the food. Drinks will be also handed to working press by Legends servers. All cutlery, plates etc. will be disposable
 - a. Access to press box booths will be strictly limited to only those necessary working staff assigned to each booth

- b. Hand sanitizer bottles has been placed in each press box booth as well as signage reminding staff to socially distance, wear a face covering and wash hands
- c. Anyone within a booth will be required to wear a face covering at all times except when actively eating and drinking
- d. Where possible, booths will be encouraged to open their windows to assist with air flow in the booths
- e. Plexi glass has been installed between the two rows in all booths to allow occupants to sit behind one another
- f. In booths where occupants would outnumber the socially distanced seats, plexiglass has been installed between seats to increase capacity. This will occur in booths 4, 5, 6, 7
- g. Anyone who needs to be within close proximity of a booth, but not within the booth itself, will have a dedicated seat at a table opposite the booth
- h. Please reference the Press Box diagram in Exhibit K for layout and capacities

12. Stadium Command:

- a. Stadium command will be split between Booth 11 in the Press Box and office space on service level to ensure that all entities that need to be part of the command staff will have the tools to function and communicate with each other in a socially distanced manner:
 - i. The booth in the Press Box will have plexiglass between rows of seating, and individual seats, so that staff can sit directly behind and next to one another in a safe manner. This allows us to maximize the capacity in the booth
 - ii. The office space on service level has been built out to mimic the command booth in the Press Box and include access to stadium cameras, computer work stations for staff and phones for those who require them

EGRESS

1. General concourses:

- a. The emergency stairs located on each corner will be open as an alternate route for ticketholders to exit from the main and upper concourse
- b. Staff on the concourse will encourage ticketholders to use the emergency stairs in addition to the ramps and escalators
 - i. Main Concourse
 - a. Escalators will be available for disabled ticketholders only
 - b. All escalators will have an egress queuing system of stanchion with floor graphics every 6' to show disabled ticketholders where to stand so they are socially distanced. Please reference Exhibit G for the diagram. Working staff will remind ticketholders to utilize

every third step unless traveling with their pod, who will be permitted to ride together. Please reference Exhibit F for egress script at escalators

- c. Working staff will remind ticketholders to utilize every third step unless traveling with their pod, who will be permitted to ride together
 - ii. Upper Concourse
 - a. Escalators will be available to all ticketholders sitting in the upper concourse
 - b. Ticketholders will take the escalator down to the ground level
 - c. All escalators will have an egress queuing system of stanchion with floor graphics every 6' to show ticketholders where to stand so they are socially distanced. Please reference Exhibit G for the diagram. Working staff will remind ticketholders to utilize every third step unless traveling with their pod, who will be permitted to ride together. Please reference Exhibit F for egress script at escalators
 - iii. Exiting Stadium
 - a. Ticketholders utilizing the escalators during egress will be guided to exit through the main gates
 - b. Ticketholders utilizing the ramps during egress will be guided to exit through the auxiliary gates
 - c. PA announcements will be made at the escalators to remind ticketholders to maintain social distancing and keep their masks on until they have exited the stadium
 - d. Staff will be stationed at each level of the stadium in order to remind ticketholders they must keep their face coverings on until they have exited the stadium
2. Clubs:
- a. A queuing system at the escalator will assist with social distancing ticketholders during egress. Please reference Exhibit G for the escalator plan diagram.
 - b. Sentry staff will be positioned at escalators to remind ticketholders to socially distance and only use every third step
 - c. Security and guest services staff will encourage club ticketholders to use the club emergency stairwells in the middle and on each corner to exit the stadium
 - d. The club lobby doors will be left in the open position (bungie cord) to reduce touch points
 - e. The gates at the bottom of the 200 level of the stadium bowl will be open for club ticketholders to utilize to exit through the main concourse
3. Suites:

- a. Floor graphics placed 6' apart will be placed in at the elevator landing on each club and suite level to promote social distancing
 - b. Working staff will be positioned on each suite level to gather pods together prior to entering elevators
 - c. Security and guest services staff will be positioned on each suite level to encourage suite ticketholders to use the emergency stairwells in the middle and on each corner or to proceed down to the club level to utilize the escalator to exit the stadium
4. Press Box:
- a. Working press will have access to the media elevator for egress. The elevator capacity limit will be one operator, wearing a N95 mask in addition to a face shield or goggles, and 4 additional occupants.
 - b. Floor graphics have been placed leading to and inside of the media elevator to designate where all occupants must stand to maintain social distancing while waiting in line and inside the elevator
 - c. Due to the limited capacity in the media elevator, the ramp and escalator at the Upper Concourse in Quad D will also remain open until press have left the building to allow for faster and socially distanced egress
 - i. Sentry staff will be positioned at escalators to remind media to socially distance and only use every third step
5. Parking Lots:
- a. The PA announcements in the Lots will be updated with egress information. Please reference Exhibit I for script.
6. Stadium command staff will be monitoring pedestrian flow during egress utilizing cameras and will contact appropriate working staff with adjustments when necessary to ensure social distancing

SHELTER IN PLACE

1. The process to communicate to working staff is attached in the Weather Emergency Protocol (Exhibit N)
2. The three tiers of weather threats are as follows:
 - a. Tier 3 Threat (20 miles or 50% chance of lightning in stadium vicinity)
 - b. Tier 2 Threat (12 miles or 75% chance of lightning in stadium vicinity) Partial Shutdown
 - c. Tier 1 Threat (Lightning in stadium vicinity)- Seek shelter
 - i. Dan Roy plays seek shelter messaging throughout stadium including displays on the video boards (please reference exhibit M)
3. Prior to entering a Tier 1 threat, all working staff will report to their assigned positions to guide ticketholders to their shelter in place locations

- a. Main Concourse:
 - i. Working staff will guide main concourse Sections ____ - ____ down the ramps to the ground level
 - ii. East and West side seating sections will shelter in place on the covered concourses on the East and West sides of the building
- b. Upper Concourse:
 - i. Working staff will guide sections ____ - ____ down the ramps until they reach the main concourse level
 - ii. East and West side seating sections will shelter in place on the upper concourses
- c. All upper concourse concessions portables will close during a shelter in place
- d. Concession stands and portables in both main concourse endzones will close during a shelter in place
- 4. Working staff assisting with shelter in place will remind ticketholders to socially distance to the extent possible
- 5. PA Announcements will be made to encourage ticketholders to socially distance while sheltering in place on the concourses.
- 6. Graphics for shelter in place will be shown on the concourse and club TVs
- 7. Use of Verandas for Shelter in Place
 - a. If stadium command decides to utilize the Verandas as a location for shelter in place:
 - i. Working staff will guide ticketholders in sections ____ - ____ down the emergency stairs until they reach the ground level
 - ii. Working staff will guide ticketholders to the nearest Veranda
 - iii. Ticketholders will remain socially distant in the Verandas until safe to return to their seats inside of the stadium
- 8. If a lengthy shelter in place is anticipated and the attendance warrants it, ticketholders will be directed to return to their vehicles. Working staff will be positioned to assist with guiding ticketholders down the ramps or corner emergency stairs to return to their vehicles.
 - a. Once the shelter in place is complete, Public Address announcements will be made in the parking lots and by law enforcement stationed in the parking lots
 - b. All ticketholders will be rescreened prior to reentering the stadium

MISCELLANEOUS

HVAC UV Lights:

1. Installed UVC disinfecting systems on HVAC equipment serving common and confined spaces throughout the facility. Areas and equipment where systems have been installed are as follows:
 - a. East and West Clubs
 - b. East and West Club Restrooms
 - c. Bar 76
 - d. East upper and lower Suite Pantries
 - e. West upper and lower Suite Pantries
 - f. Upper and Main Concourse First Aid rooms
 - g. Home and Visitor Locker Rooms, Officials and Auxiliary Locker rooms
 - h. Disable "A" and "C" elevator lobbies
 - i. Cheerleaders Locker Room
 - j. National Broadcast and Dark rooms
 - k. Media Dining
 - l. Press Box Booths, Press Box Pantry, Press Box Lobby
 - m. Team Store and Store Warehouse
 - n. Kitchen, Concession Warehouse and associated Concessionaire offices
 - o. Main First Aid room, TSA Offices, Traffic Control, Dispatch, Security Offices, Ticket office
 - p. Facilities offices and Laundry room
 - q. Buccaneers Sales center and associated offices
2. HVAC equipment and areas that UVC disinfecting systems will be installed are as follows:
 - a. North and South HOF Clubs
 - b. Bar 76 lounge
 - c. Club Pantries
 - d. Scoreboard Control room
 - e. Rack room
 - f. Secondary Command, Mascot room and associated offices
 - g. Concessions Administrative offices

Event Day Deliveries:

1. All event day deliveries must take place prior to ticketholders entering the building and will be subject to a canine search
2. Deliveries will be staggered to avoid overlap and assist with social distancing. Where possible, deliveries will be contactless
 - a. Additional signage has been added in the Dock area informing delivery personnel of procedures for delivery including checking in at the contactless visitor management system, maintaining social distancing and wearing a face covering at all times during the delivery

- b. If the delivery personnel need to enter the stadium during the event, or lockdown period, they will go through the same process as staff by having their temperature taken and answering health screening questions

Pre-event Deliveries:

1. All deliveries will be logged by First Coast and placed in a newly constructed, fenced off, package collection area in Dock B
2. An automated email will be sent to the recipient informing them to collect the delivery at their earliest convenience as opposed to having them delivered to their respective offices

GBAC Certification:

- i. Raymond James Stadium is in the final stages of being certified as a GBAC (Global Biorisk Advisory Council) Star Facility, which means the stadium has:
 - a. Established and maintained a cleaning, disinfection, and infectious disease prevention program to minimize risks associated with infectious agents like the novel coronavirus (SARS-CoV-2)
 - b. The proper cleaning protocols, disinfection techniques, and work practices in place to combat biohazards and infectious disease
 - c. Highly informed cleaning professionals who are trained for outbreak and infectious disease preparation and response
- ii. The GBAC STAR requires Raymond James Stadium to:
 - a. Maintain strict cleaning protocols for infectious disease
 - b. Use best practices to limit the impact of future outbreaks
 - c. Protect building occupants now and in the future
 - d. Prepare for any recurring challenges in the workplace or facility
 - e. Highly informed infectious disease response
 - f. Empower staff to do their jobs safely and effectively
 - g. Train staff to follow the right practices to keep themselves safe from disease
 - h. Bring value to the community and contribute to public health in the stadium

Pre-clean Plan:

1. Pre-cleaning plan for events occurring with more than 3 days between events are performed as follows:
 - a. 4 Days before event
 - i. 2 suite Matrons perform touch-up cleaning in suites and suite restrooms on fixtures within suites, toilets, sinks, counters, tile floors, carpet, trash

- receptacles, recycling receptacles, seating, furniture, drink rails, light switches, telephones, windows, doors and millwork within the suite.
 - ii. 2 Club Matrons perform touch-up cleaning in east and west Clubs, Bar 76 and Club restrooms on all furniture, tables, tile floors, carpet, toilets, urinals, fixtures, stall doors, trash receptacles, recycling receptacles, railings, counters, telephones, ledges, windows, doors and millwork within the spaces.
 - iii. 1 Concourse Porter performs touch-up cleaning on all upper concourse, main concourse and concourse first aid rooms on all floors, sinks, toilets, urinals, fixtures, counters, stall doors, trash receptacles, and recycling receptacles.
 - iv. 1 Porter performs touch-up cleaning of Locker rooms, Elevator Lobbies, Main First Aid, Service level restrooms, Service level finished spaces and rooms on tile floors, carpet, fixtures, sinks, toilets, urinals, fixtures, counters, stall doors, doors, furniture, tables, chairs, light switches, phones, trash receptacles and recycling receptacles.
- b. 3 Days before an event
- i. 2 suite Matrons perform touch-up cleaning in suites and suite restrooms on fixtures within suites, toilets, sinks, counters, tile floors, carpet, trash receptacles, recycling receptacles, seating, furniture, drink rails, light switches, telephones, windows, doors and millwork within the suite.
 - ii. 2 Club Matrons perform touch-up cleaning in east and west Clubs, Bar 76 and Club restrooms on all furniture, tables, tile floors, carpet, toilets, urinals, fixtures, stall doors, trash receptacles, recycling receptacles, railings, counters, telephones, ledges, windows, doors and millwork within the spaces.
 - iii. 1 Concourse Porter performs touch-up cleaning on all upper concourse, main concourse and concourse first aid rooms on all floors, sinks, toilets, urinals, fixtures, counters, stall doors, trash receptacles, and recycling receptacles. Duties also include restocking of supplies in Concourse Janitor closets as needed.
 - iv. 1 Porter performs touch-up cleaning of Locker rooms, Elevator Lobbies, Main First Aid, Service level restrooms, Service level finished spaces and rooms on tile floors, carpet, fixtures, sinks, toilets, urinals, fixtures, counters, stall doors, doors, furniture, tables, chairs, light switches, phones, trash receptacles and recycling receptacles.
- c. 2 Days before an event
- i. 2 suite Matrons and 1 Porter perform touch-up cleaning in HOF Clubs, Press Box, railings on suite landings, elevator lobbies, Handi-cap elevators and Press Box on tile floors, carpet, fixtures, sinks, toilets, urinals, fixtures, counters, stall doors, doors, furniture, tables, chairs, light switches, phones, millwork, trash receptacles and recycling receptacles. Duties also include restocking of supplies in Suite Janitor closets as needed.

- ii. 2 Club Matrons perform touch-up cleaning on Nursing rooms, Guest Services, Concierge desks, Club Elevators, elevator lobbies, Club Escalators on furniture, fixtures, tile floors, carpet, trash receptacles, recycling receptacles, railings, counters, telephones, windows, doors and millwork within the spaces. Duties also include restocking of supplies in Club Janitor closets as needed.
 - iii. 1 Concourse Porter performs touch-up cleaning on all upper concourse, main concourse and concourse first aid rooms on all floors, sinks, toilets, urinals, fixtures, counters, stall doors, trash receptacles, and recycling receptacles. Duties also include restocking of supplies in Concourse Janitor closets as needed.
 - iv. 1 Porter performs touch-up cleaning of Locker rooms, Elevator Lobbies, Main First Aid, Service level restrooms, Service level finished spaces and rooms on tile floors, carpet, fixtures, sinks, toilets, urinals, fixtures, counters, stall doors, doors, furniture, tables, chairs, light switches, phones, trash receptacles and recycling receptacles.
 - v. 5 Porters perform pressure washing and scrubbing of the Upper East Concourse, Upper West Concourse and ramps.
 - d. 1 Day before an event
 - i. 2 suite Matrons perform touch-up cleaning of ramp escalators and perform final inspections of assigned areas for items that need to be touched up from concession load in.
 - ii. 2 Club Matrons perform touch-up cleaning of ramp escalators and perform final inspections of assigned areas for items that need to be touched up from concession load in.
 - iii. 1 Porter performs touch-up cleaning of Locker rooms, Elevator Lobbies, Main First Aid, Service level restrooms, Service level finished spaces and rooms on tile floors, carpet, fixtures, sinks, toilets, urinals, fixtures, counters, stall doors, doors, furniture, tables, chairs, light switches, phones, trash receptacles and recycling receptacles.
 - iv. 6 Porters perform pressure washing and scrubbing of the East Main Concourse, West Main Concourse, Gates and Service Level.
2. Pre-cleaning plan for events occurring within 3 days of each other are performed as follows:
- i. 2 suite Matrons perform touch-up cleaning and quality control from event post clean and concession load-in of Suites, Press Box and Hall of Fame Clubs.
 - ii. 2 Club Matrons perform touch-up cleaning and quality control from event post clean and concession load-in of east and west Clubs, Bar 76 and Club restrooms.
 - iii. 1 Concourse Porter performs touch-up cleaning and quality control from event post clean and concession load-in on all upper concourse, main concourse and concourse first aid rooms.

- iv. 5 Porters perform scrubbing of the all Concourses and Service level.
3. Pre-Event Sanitization Plan for events occurring with more than 3 days between events is as follows:
- a. A Sanitizing team consisting of 1 Manager, 1 Supervisor with 13 designated members consisting of 9 sanitizers and 4 wipers assigned to sanitize specific areas and touchpoints throughout the stadium before an event. The sanitization is performed the night before the event and covers any surface that a fan or guest can touch in the stadium.
 - i. Manager and Supervisor will track and confirm that all areas have been sanitized and ensure areas are left secured.
 - ii. Sanitizers will be using the Clorox 360 machine or Victory electrostatic sprayers to fog the entire space the staff member are assigned to.
 - iii. Wipers will follow behind and remove dried residue and over-spray from surfaces that have been treated.
 - b. Sanitization of all surfaces in fan and guest employee areas including walls up to 8 feet, all doors, door handles, chairs, tables, furniture, cabinets, partitions, counters, bar rails, handrails, stanchions, bike rack, information booths, guest services booths, work stations, trash receptacles, recycling receptacles, trash haulers, floors, toilets, toilet partitions, urinals, sinks, fixtures, escalators, elevators, elevator controls, ATM's, light switches, work stations and telephones.
 - c. Once sanitization is complete a final walk through will be completed to insure surfaces with residue have been wiped clean.
4. Areas being Sanitized
- a. Entrances & Concourses/service areas/ hallways (Clorox 360 Machine)
 - b. Elevator and Elevator Lobbies (Clorox 360 Machine)
 - c. Service Level Corridors/Concourses (Victory Battery Backpack Sprayer)
 - d. Buccaneer Sales Center and associated offices (Clorox 360 Machine)
 - e. TSA Offices, main First Aid,
 - f. Locker Rooms: Home, Visitors, Cheerleaders, Officials & Auxiliary (Clorox 360 Machine)
 - g. Media Dining, First Aid rooms (Clorox 360 machine)
 - h. National Broadcast and Dark rooms (Clorox 360 machine)
 - i. Gates (Victory Backpack Sprayer)
 - j. East & West Club (Clorox 360 Machine)
 - k. Bar 76 (Clorox 360 Machine)
 - l. Suites (Clorox 360 Machine)
 - m. North and South HOF Clubs (Clorox 360 Machine)
 - n. Press Box and Booths (Clorox 360 Machine)
 - o. Scoreboard Control Room (Clorox 360 Machine & Aerosol)
 - p. Secondary Command, Mascot room and associated office (Clorox 360 Machine)
 - q. Parking Lot portable restrooms (Victory handheld Battery Fogger)
 - r. Restrooms (Victory Battery Backpack Sprayer)

- s. Stairwells/Escalators/Elevators (Victory Battery Backpack Sprayer)
- t. Facilities Offices (Clorox 360 Machine)
- 5. Chemical used for sanitization
 - a. Bioesque Botanical Disinfectant Solution (list N with 1-minute Dwell / Kill time) or Clorox 360 Disinfectant Solution (List N 3 Minute Dwell / Kill time)
- 6. Pre-Event Sanitization for events occurring within 3 days of each other will have the following adjustments to the Sanitization Plan:
 - a. The Sanitizing team will be increased to 1 Manager, 2 Supervisor with 21 designated members consisting of 16 sanitizers and 5 wipers.
 - b. The sanitization will start 3 hours after post clean crew starts. is performed the night before the event and covers any surface that a fan or guest can touch in the stadium.
- 7. Additional Areas being Sanitized
 - a. Seating bowl (Victory Battery Backpack Sprayer)
- 8. Additional Chemical used for sanitization
 - a. Seating bowl will be treated with Neutra-Dis Lemon Disinfectant (list N with 3-minute Dwell / Kill time)

Post-clean Plan:

- 1. Post-cleaning plan for events occurring greater than 3 days between events are performed as per Exhibit XXXXX
- 2. Post-cleaning plan for events occurring back to back are performed as per Exhibit XXXXX

EXHIBITS

Exhibit A: Pre-season Difference Maker and COVID Training

Exhibit B: TSA Job Specific Training

Exhibit C: Sentry Job Specific Training

Exhibit D: Legends Job Specific Training

Exhibit E: Performance Clean Job Specific Training

Exhibit F: Staff and Fan Entry Procedures

Exhibit G: Updated Parking Lot and Stadium Policies Handout

Exhibit H: Parking Lot PA Scripts

Exhibit I: Ticket Office Diagram

Exhibit J: Gate PA Script

Exhibit K: Populous Diagrams/Signage Package

Exhibit L: Hand Sanitizer Diagrams

Exhibit M: Escalator Queue Diagrams

Exhibit N: Escalator PA Script

Exhibit O: Medical Plan

Exhibit P: Legends Plans

Exhibit Q: Seating Manifest

Exhibit M: Shelter in Place video board display

Exhibit N: Weather Emergency Protocol